Hi Joyce,

It was a pleasure speaking with you the other day to discuss your upcoming door project. I hope I was able to answer any questions or concerns you may have had. Please review the following proposal. If you have any questions, please feel free to call or email me anytime. My contact info is located at the bottom of this email.

PGT's #1 Replacement Dealer! <u>www.pgtwindows.com/partner-spotlight/weather-tite-</u>windows/

2024 Tampa Bay Times Best Window and Door Replacement Company

Please review and call at your convenience to discuss further. Simply reply to this email so I know it was received and not filtered to the junk folder. Thank you!

All PGT products will include the Energy Efficiency package and Stainless-Steel package

33 PGT HURRICANE IMPACT RATED WINDOWS WHITE VINYL WINGUARD

LIFETIME WARRANTY ON ALL PARTS AND LABOR ON VINYL AND FIBERGLASS PRODUCTS) 15 YEARS NON-TRANSFERSABLE ON ALUMINUM PRODUCTS

WINGUARD PRODUCTS INCLUDE PGT'S CRYSTRAL CARE PREMIUM WARRANTY (ACCIDENTAL GLASS BREAKAGE)

WHY CHOOSE WEATHER TITE WINDOWS?

- ALL products come with a full LIFETIME WARRANTY that covers PARTS AND LABOR
- We use all our own installers. Installers are FACTORY TRAINED by PGT.
- 24/7 Customer Service -
- The LARGEST service department of any remodeling company in Tampa Bay

- PGT's Diamond Dealer for replacement windows on Florida's west coast
- All materials used for installation are high quality commercial grade and stainless.
- 2019-2024 Tampa Bay Times Best of the Bay WINNER Window and Door Replacement
- 2017-2024 Sarasota Herald Readers' Choice Award WINNER Window and Door Replacement
- 2017-2024 Bradenton Herald Tribune Readers' Choice Award WINNER Window and Door Replacement
- PGT DIAMOND DEALER The Only Replacement Diamond Dealer on the West Coast of FL
- Qualified Remodelers #44 Overall Remodeling Company in the US (2023)
- Tampa Magazine Best of the City Winner 2024 Window and Door Replacement Company

Total Investment- \$110,209 PGT IMPACT WINGUARD VINYL WINDOWS

(ALL DISCOUNTS APPLIED)

FINANCED = \$104,698 (\$1,215/MONTH) 120 MONTH TERM W/ 3 MONTHS NINP AFTER INSTALLTION IS COMPLETED. NO PREPAYMENT PENALTIES.

CASH DEAL = \$99,463 WITH 30% DOWN (\$3,355) REMAINDER ON FINAL DAY OF INSTALL

--OR OUR TRUST PROGRAM-- \$0 DOWN AND 0% INT WHEN PAID IN FULL AT COMPLETION. (REQUIRES CREDIT CHECK)

APPROX 12-16 WEEKS OUT

NFRC Report

Quote #

8215034

PO Number:

Job Name:

Joyce King

www.pgtwindows.com

Job Address:

	Item Description	Quantity	Location	
PW5520 PW5520 VINYL PICTURE WINDOW 36.X85.,5/8" FL,W,7/8 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID PO Number Certification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM Width: 36.000 Actual Size: 36 X 85 Wood Frame Opening: 36 1/4 X 85 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000 EnergyStar: 12.0000 UF: 0.2600 VT: 0.5400 CPD: PGT-K-206-04449-00002		Ordered: 8.00	NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL Height: 85.0000 Rough Masonry Opening: 37 3/4 X 86 Frame Color: W - White Interlayer Type: PVB090 Glass: 7/8" LIG (3/16AN - 3/8 ARG -5/16 AN/AN Glass Color: CL - CLEAR Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N PositiveDesignPressure: 50.0000 PANumber: FL243 CondensationResistance: 60.0000 SolarHeatGainCoeff: 0.2300 VTCOG: 0.6500	
		ber:		
		Ordered: 9.00		
Certification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM Width: 48.0000 Actual Size: 48 X 60 Wood Frame Opening: 48 1/4 X 60 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000 EnergyStar: 12.0000 UF: 0.2600 VT: 0.5400 CPD: PGT-K-206-04449-00002			NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL Height: 60.0000 Rough Masonry Opening: 49 3/4 X 61 Frame Color: W - White Interlayer Type: PVB090 Glass: 7/8" LIG (3/16AN - 3/8 ARG -5/16 AN/AN Glass Color: CL - CLEAR Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N PositiveDesignPressure: 50.0000 PANumber: FL243 CondensationResistance: 60.0000 SolarHeatGainCoeff: 0.2300 VTCOG: 0.6500	
	PW5520 PW5520 VII 48.X60.,5/8" FL,W,7/	36.X85.,5/8" FL,W,7/8 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID Certification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM Width: 36.0000 Actual Size: 36 X 85 Wood Frame Opening: 36 1/4 X 85 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000 EnergyStar: 12.0000 UF: 0.2600 VT: 0.5400 CPD: PGT-K-206-04449-00002 PW5520 PW5520 VINYL PICTURE WINDOW 48.X60.,5/8" FL,W,7/8 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID Certification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM Width: 48.0000 Actual Size: 48 X 60 Wood Frame Opening: 48 1/4 X 60 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000	Gertification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM Width: 36.0000 Actual Size: 36 X 85 Wood Frame Opening: 36 1/4 X 85 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000 UF: 0.2600 VT: 0.5400 CPD: PGT-K-206-04449-00002 PW5520 PW5520 VINYL PICTURE WINDOW 48.X60.,5/8" FL,W,7/8 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID Ordered: Size Selection: CUSTOM Width: 48.0000 Actual Size: 48 X 60 Wood Frame Opening: 48 1/4 X 60 1/4 Glass Family: LI - Laminated Insulating Glass Makeup: LIA306AA5 Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06 NegativeDesignPressure: 50.0000	

Certification Type: MIAMI

Dealer Package: PREMCRYSTALCARE

Size Selection: CUSTOM

Width: 96,0000 Actual Size: 96 X 26

Wood Frame Opening: 96 1/4 X 26 1/4 Glass Family: LI - Laminated Insulating

Glass Makeup: LIA306AA5

Does unit need to meet Turtle Code: NO

Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None

CAR#: 23-0816.06

NegativeDesignPressure: 50.0000

EnergyStar: 12.0000 UF: 0.2600

VT: 0.5400

CPD: PGT-K-206-04449-00002

NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL

Height: 26.0000

Rough Masonry Opening: 97 3/4 X 27

Frame Color: W - White Interlayer Type: PVB090

Glass: 7/8" LIG (3/16AN - 3/8 ARG -5/16 AN/AN

Glass Color: CL - CLEAR Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N PositiveDesignPressure: 50.0000

PANumber: FL243

CondensationResistance: 60.0000 SolarHeatGainCoeff: 0.2300

VTCOG: 0.6500

0004 (5.00) PW5520 PW5520 VINYL PICTURE WINDOW

48.X26.,5/8" FL,W,7/8 TLIG,CL,ARG,ES Max,OUTSIDE GLZ,NO

Ordered: 3.00

26"

Certification Type: MIAMI

Dealer Package: PREMCRYSTALCARE
Size Selection: CUSTOM

Width: 48.0000 Actual Size: 48 X 26

Wood Frame Opening: 48 1/4 X 26 1/4 Glass Family: LI - Laminated Insulating

Interlayer Type: PVB090

Glass: 7/8" LIG (1/8 -TMP - 7/16 ARG-5/16 AN/AN

Glass Color: CL - CLEAR Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N PositiveDesignPressure: 50.0000

PANumber: FL243

CondensationResistance: 61.0000 SolarHeatGainCoeff: 0.2200

VTCOG: 0.6200

PW5520 PW5520 VINYL PICTURE WINDOW

NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL

Height: 26.0000

Rough Masonry Opening: 49 3/4 X 27 Frame Color: W - White

Tempered Location: UNIT Glass Makeup: LIT207AA5

Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06

NegativeDesignPressure: 50.0000

EnergyStar: 123.0000

UF: 0.2400 VT: 0.5200

CPD: PGT-K-206-04433-00004

(8.00)

0005

48.X48.,5/8" FL,W,7/8 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID 8.00 Certification Type: MIAMI

Ordered:



Wood Frame Opening: 48 1/4 X 48 1/4 Glass Family: LI - Laminated Insulating

Glass Makeup: LIA207AA5

Does unit need to meet Turtle Code: NO

Low E: ENERGY SHIELD MAX Privacy Glass: NONE - NONE Boxing Options: N - None

CAR#: 23-0816.06

NegativeDesignPressure: 50.0000

EnergyStar: 123.0000 UF: 0.2400

VT: 0.5200

CPD: PGT-K-206-04433-00004

NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL Height: 48.0000

Rough Masonry Opening: 49 3/4 X 49

Frame Color: W - White Interlayer Type: PVB090

Glass: 7/8" LIG (1/8 AN - 7/16 ARG -5/16 AN/AN

Glass Color: CL - CLEAR Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N PositiveDesignPressure: 50.0000

PANumber: FL243

CondensationResistance: 61.0000 SolarHeatGainCoeff: 0.2200

VTCOG: 0.6200

0006 PW5520 PW5520 VINYL PICTURE WINDOW (10.00)

72.X60.,5/8" FL,W,1 LIG,CL,ARG,ES Max,OUTSIDE GLZ,NO GRID

Ordered:

2.00

Print Date 1/9/2025



Certification Type: MIAMI Dealer Package: PREMCRYSTALCARE Size Selection: CUSTOM

Width: 72.0000 Actual Size: 72 X 60

Wood Frame Opening: 72 1/4 X 60 1/4 Glass Family: LI - Laminated Insulating

Glass Makeup: LIA306AA7

Does unit need to meet Turtle Code: NO Low E: ENERGY SHIELD MAX

Privacy Glass: NONE - NONE Boxing Options: N - None CAR#: 23-0816.06

NegativeDesignPressure: 70.0000

EnergyStar: 12.0000 UF: 0.2600

VT: 0.5300

CPD: PGT-K-206-04497-00002

NOA Selection: 23-0816.06 Frame Type: .625FLANGE Size Ref: ACTUAL

Rough Masonry Opening: 73 3/4 X 61 Frame Color: W - White

Interlayer Type: PVB090
Glass: 1" LIG (3/16 AN- 3/8 ARG - 7/16 AN/AN PVB)
Glass Color: CL - CLEAR
Argon Gas: ARGON Grid Type: NONE - NO Grid Acc Glass Breakage: N

PositiveDesignPressure: 70.0000

PANumber: FL243

CondensationResistance: 59.0000 SolarHeatGainCoeff: 0.2300

VTCOG: 0.6300

0007 (11.00)	MULL MULL BARS ,85.,W,1.375FIN,SERI	ES 5500,MULL/CVR/CLPS,2	Ordered: 7.00	
i		Product Family Series: 5500.0000 NOA Selection: 23-0913.05 Frame Type: 1.375FIN Mull Clip Qty: 2.0000 Size Selection: CUSTOM Frame Color: W - White		Certification Type: MIAMI Part Selection: MULL/CVR/CLPS - Mull, Ext/Int Mull Bar Type: 1.25X3.25X.625 Mull Clip Type: OFFCLP/OFFCLP Length: 85.0000 Boxing Options: N - None
0008 (12.00)	MULL MULL BARS ,60.,W,1.375FIN,SERI	ES 5500,MULL/CVR/CLPS,2	Ordered: 4.00	
i		Product Family Series: 5500.0000 NOA Selection: 23-0913.05 Frame Type: 1.375FIN Mull Clip Qty: 2.0000 Size Selection: CUSTOM Frame Color: W - White		Certification Type: MIAMI Part Selection: MULL/CVR/CLPS - Mull, Ext/Int Mull Bar Type: 1.25X3.25X.625 Mull Clip Type: OFFCLP/OFFCLP Length: 60.0000 Boxing Options: N - None
0009 (13.00)	MULL MULL BARS ,48.,W,1.375FIN,SERI	ES 5500,MULL/CVR/CLPS,2	Ordered: 6.00	
i		Product Family Series: 5500.0000 NOA Selection: 23-0913.05 Frame Type: 1.375FIN Mull Clip Qty: 2.0000 Size Selection: CUSTOM Frame Color: W - White		Certification Type: MIAMI Part Selection: MULL/CVR/CLPS - Mull, Ext/Int Mull Bar Type: 1.25X3.25X.625 Mull Clip Type: OFFCLP/OFFCLP Length: 48.0000 Boxing Options: N - None

PGT® Residential Vinyl Windows & Doors Warranty

PGT Industries, Inc. ("PGT") warrants to the original residential homeowner that any PGT manufactured window or door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies to the window/door under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns and resides in the home where the windows and doors are installed. PGT'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF NONCONFORMING GOODS OR PARTS, AT PGT'S OPTION. PGT SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY.

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and or application of product, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple hurricanes, water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, or occurrences beyond PGT's control.

This warranty shall be null and void if harmful solvents are used to clean the frame and/or sash members, or if the frame and/or sash members are painted or coated in any way; or if any other "aftermarket" products are applied to the PGT product such as window films.

Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the PGT product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the owner.

PGT'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING (COLOR MAY VARY DUE TO AGE, WEATHERING OR DIE LOT DIFFERENCES), FREE OF CHARGE OR AT A PRORATED PRICE PER GUIDELINES OF THIS INSTRUMENT, ANY PART OR PARTS OF THE WINDOWS AND DOORS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.

PGT reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, PGT shall have the right to substitute such part determined by PGT to be of equal quality and performance.

THIS WARRANTY COVERS ONLY THOSE PGT PRODUCTS INSTALLED IN OWNER-OCCUPIED RESIDENTIAL HOMES SPECIFICALLY LISTED BELOW:

Basic Coverage	ENERGYVUE™ 5400/455/470	WINGUARD® VINYL 5500/555/570	
		Lifetime	
Hardware, Screens and Moving Parts	10 years - Colored/Laminated frame finishes	10 years - Colored/Laminated frame finishes	
	Lifetime	Lifetime	
Insulating Glass	0 - 25 years: 100%	0 - 25 years: 100%	
	26 years +: 50% of glass price	26 years +: 50% of glass price	
Laminated Glass	Not applicable	10 years	
Stress Cracks	1 year	1 year	

IMPORTANT COVERAGE INFORMATION:

Frame

The vinyl components of the frame/sash members are warranted against defects resulting from blistering, chipping, cracking, peeling, corroding or pitting. Colored or laminated exterior and interior finishes are warranted against peeling, blistering or excessive color changes for a period of 10 years. Warranty is null and void if damage is caused by harmful cleaners, or other chemical, or environmental factors.

Hardware, Moving Parts and Screens

Normal wear and tear and naturally occurring changes such as tarnish, corrosion or discoloration of hardware finishes are not considered defects under this warranty.

Glass

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see PGT's "Getting the Most Out of Your Windows and Doors" for this and additional care and maintenance information.

Insulating Glass Unit

The sealed glass component is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit after the date of delivery by PGT. Should the glass fail after year twenty-five as a result of defects described above, PGT will charge original owner, and the original owner shall pay PGT, a fixed price for glass at that time, according to the formula above. In the event of glass failure, PGT will ship a replacement panel to the original homeowner at no cost (installation costs are not covered).

Laminated Glass Unit

The glass is warranted to be free of defects resulting in material obstruction of vision or delamination from the date of delivery by PGT.

Stress Cracks

Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. Stress cracks are not the result of defects in materials and/or workmanship. In the event of a stress crack during the warranty period above, PGT will ship a replacement panel to the original owner at no cost (installation costs are not covered).

Supplemental Export Warranty Language - PGT products installed outside of the continental United States limits this warranty as follows: PGT will provide replacement parts or refunds at its sole discretion, but will not be responsible for doing on-site inspections or warranty repairs.

	ENERGYVUE™ 5400/455/470	WINGUARD® VINYL 5500/555/570
Basic Coverage	5 years	5 years
	Colored/Laminated frame finishes excluded	Colored/Laminated frame finishes excluded
Hardware, Screens and Moving Parts	3 years	3 years
Insulating Glass	Excluded	Excluded
Laminated Glass	No applicable	5 years
Stress Cracks	Excluded	Excluded

Supplemental Commercial Warranty Language - Commercial, Investment and Non Owner-Occupied Residential Dwellings

PGT products installed in non owner-occupied dwellings such as apartments, rental homes, etc. or, used for commercial purposes such as schools,

es, government owned structures, office buildings, etc. limits this warranty as follows:

iturches, government owned structures, once	ENERGYVUE™ 5400/455/470	WINGUARD® VINYL 5500/555/570	
Basic Coverage	10 years	10 years	
	Colored/Laminated frame finishes excluded	Colored/Laminated frame finishes excluded	
Hardware, Screens and Moving Parts	3 years	3 years	
Insulating Glass	10 years	10 years	
Laminated Glass	No applicable	5 years	
Stress Cracks	1 year	1 year	

Owner Responsibility

The life of your windows and doors increases with proper care and maintenance and require reasonable care and periodic cleaning. In salt-air environments increased care and maintenance is required. Please see PGT's "Getting the Most Out of Your Windows and Doors" for this and additional care and maintenance information.

Any claim for defect under this warranty must be submitted promptly after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent distributor from whom the product was purchased, you may contact PGT for assistance at either warranty@pgtindustries.com or 877-550-6006. To help us serve you better, all claims must include proof of purchase, product identification or order number, the address where the product is installed and a description of the problem.

PGT products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING.

EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.







PGT INNOVATIONS® Residential Aluminum & Vinyl Impact-Resistant Window & Door

Crystal Care Premium LIMITED Warranty

PGT Innovations (PGTI), warrants to the original single family residential homeowner of PGT® WinGuard® Vinyl, PGT® WinGuard® Aluminum, and CGI® Sentinel® products that any specified PGTI manufactured window or door shall be free of material defects in manufacturing and/or materials for the period specified below. This limited warranty applies to replacement windows/doors under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns and resides in the home where the windows and doors are installed. PGTI'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR, AT PGTI'S OPTION, REPLACEMENT OF NONCONFORMING GOODS OR PARTS. PGTI SHALL NOT BE RESPONSIBLE FOR ANY LABOR OR DELIVERY COSTS INCURRED IN REPAIRING OR REPLACING THE PRODUCTS, OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY.

This limited warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and or application of product, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple hurricanes, water intrusion, including but not limited to water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, or occurrences beyond PGTI's control.

This limited warranty shall be null and void if harmful solvents are used to clean the product; or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products, such as window films, are applied to the PGTI product.

Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the PGTI product and, therefore, is not covered under this warranty. Caulking is a maintenance responsibility of the owner.

PGTI'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO PROVIDING COMPONENTS OR PARTS NECESSARY TO REPAIR OR, AT PGTI'S OPTION, REPLACE THE PRODUCTS COVERED BY THIS WARRANTY, FREE OF CHARGE OR AT A PRORATED PRICE PER THE GUIDELINES OF THIS WARRANTY THAT ARE SET FORTH IN THE TABLES BELOW, ANY PART OR PARTS OF THE WINDOWS AND DOORS THAT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.

REPLACEMENT PRODUCTS MAY NOT MATCH THE COLOR OF THE ORIGINAL PRODUCT, OR THE COLOR OF THE REMAINING WINDOWS AND DOORS IN THE HOME, AS COLOR MAY VARY DUE TO AGE, WEATHERING, DYE LOT DIFFERENCES OR OTHER FACTORS. PGTI WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES ASSOCIATED WITH ANY REPLACEMENT PRODUCT AND WILL NOT BE REQUIRED TO HAVE THE REPLACEMENT PRODUCT "MATCH" THE COLOR OF THE ORIGINAL PRODUCT THAT IS BEING REPLACED, OR ANY OF THE WINDOWS OR DOORS THAT REMAIN IN THE HOME.

PGTI reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, PGTI shall have the right to substitute such part determined by PGTI to be of equal quality and performance.

THIS WARRANTY COVERS ONLY THOSE PGTI REPLACEMENT WINDOW AND DOOR PRODUCTS INSTALLED IN OWNER-OCCUPIED RESIDENTIAL HOMES SPECIFICALLY LISTED BELOW. Supplemental Commercial Warranty Language – Commercial, Investment and Non-Owner-Occupied Residential Dwellings. PGTI products installed in non-owner-occupied dwellings such as apartments, rental homes, etc. or, used for commercial purposes such as schools, churches, government owned structures, office buildings, etc.

THE WARRANTY PERIODS LISTED IN THE TABLE BELOW BEGIN ON THE DATE OF DELIVERY BY PGTI.

	WinGuard [®] Vinyl Residential Warranty with Crystal Care PREMIUM Package	WinGuard [®] Vinyl Commercial Warranty with Crystal Care PREMIUM Package	WinGuard [®] Aluminum and Sentinel Residential Warranty with Crystal Care PREMIUM Package	WinGuard® Aluminum and Sentinel Residential Warranty with Crystal Care PREMIUM Package
Frame Coverage	Limited Lifetime	10 Years	Limited Lifetime	10 Years
Frame Finish	Limited Lifetime 10 years - Colored/ Laminated frame finishes	10 years Colored/Laminated frame finishes Excluded	10 Years	5 Years
Hardware, Screen and Moving Parts	Limited Lifetime	3 Years	10 Years	3 Years
Insulating Glass	Limited Lifetime	10 Years	Limited Lifetime	10 Years
Laminated Glass	20 Years	5 Years	20 Years	5 Years
Stress Cracks	1 Year	1Year	1Year	1 Year

IMPORTANT COVERAGE INFORMATION:

Frame

The vinyl components of the frame/sash members are warranted against defects resulting from blistering, chipping, cracking, peeling, corroding or pitting. Colored or laminated exterior and interior finishes are warranted against peeling, blistering or excessive color changes. This limited warranty is null and void if damage is caused by harmful cleaners or other chemical or environmental factors, or by any of the other warranty exclusions set forth herein, including exclusions described above.

Aluminum components are warranted to be free of defects in materials and workmanship. It is typical for anodized products to have color variation and processing marks that occur during manufacturing. These are not considered defects or covered under the warranty. This limited warranty is null and void if any aluminum component has direct contact with a copper treated wood, such as Alkaline Copper Quaternary (ACQ).

Hardware, Screen and Moving Parts

PGTI warrants that mechanical operation of hardware, screen, and moving components will be free of defects in material and workmanship. This limited warranty excludes normal wear and tear and naturally occurring changes such as tarnish, corrosion, oxidization, or discoloration of hardware finishes or component parts, as well as any of the other warranty exclusions set forth herein, including the exclusions described above.

Glass

Glass has prevalent characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These types of characteristics are expected, and are excluded from this limited warranty, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048, and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality, and such distortions are excluded from this limited warranty. Glass with special coatings may require special cleaning. Visit www.PGTwindows.com or www. CGIwindows.com for additional care and maintenance information. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited warranty, as will any of the other exclusions set forth herein, including the exclusions described above.

Laminated Glass Unit

The glass is warranted to be free of defects that result in material obstruction of vision or delamination from the date of delivery by PGTI.

Insulating Glass Unit

The sealed glass component is warranted to be free of defects that result in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit after the date of delivery by PGTI.

Stress Cracks

Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. Stress cracks are not the result of defects in materials and/or workmanship.

Accidental Glass Breakage and Hurricane Glass Breakage Warranties (non-transferable)

These warranties are offered to the original purchaser of PGT WinGuard Vinyl, PGTWinGuard Aluminum and CGI Sentinel Windows and Doors. Coverage hereunder is limited to the original purchaser only, is not transferable to subsequent owners, is subject to the conditions and limitations herein listed, and for only so long as the original purchaser owns and occupies the residence where

the windows and doors are installed. These warranties apply only to the owner of a residential dwelling and are not available for new construction, export or commercial applications as described herein. Should any product covered by these warranties be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then these warranties shall be null and void. These warranties are valid only as long as the PGTI products are installed on the premises of the original installation. Removal and reinstallation of product invalidates these warranties. These warranties start on the date of installation of products in the home and remain effective as long as the original purchaser owns and resides in the home. To be eligible, these warranties must be activated at www.weathertitewindows.com within 30 days of installation.

Accidental Glass Breakage

This Accidental Glass Breakage Warranty covers only accidental glass breakage and does not cover breakage resulting from or in connection with hurricanes, other acts of nature, civil disorder, building settlement, structural failure of walls or foundations, improper installation, storage, or handling or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the product, or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products, such as window films, are applied to the product, AS THE MANUFACTURER, PGTI'S LIABILITY UNDER THE ACCIDENTAL GLASS BREAKAGE WARRANTY SHALL BE LIMITED TO THE REPLACEMENT OF GLASS COVERED HEREUNDER. Delivery of replacement glass will be sent to the original dealer or closest PGTI dealer.

Hurricane Glass Breakage Warranty

The Hurricane Glass Breakage Warranty covers only glass breakage caused solely by a Hurricane and does not cover accidental breakage or breakage resulting from, or in connection with, other acts of nature, civil disorder, building settlement, structural failure of walls or foundations, improper installation, storage, or handling or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the product, or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products, such as window films, are applied to the PGTI product. AS THE MANUFACTURER, PGTI'S LIABILITY UNDER THE HURRICANE GLASS BREAKAGE WARRANTY SHALL BE LIMITED TO THE REPLACEMENT OF GLASS COVERED HEREUNDER. Delivery of replacement glass will be sent to the original dealer or closest PGTI dealer.

Transferability (excludes Accidental Glass Breakage and Hurricane Glass Breakage Warranties)

This limited lifetime warranty is transferable by the original owner to one subsequent owner provided PGTI receives notice of transfer of title of the registered property within thirty (30) days after the date of ownership transfer, and provided such notice is accompanied by a copy of this Warranty, and the order number for no additional fee. The warranty will be extended to the subsequent owner for ten (10) years from the original manufacture date.

Export

PGTI products installed outside of the continental United States are excluded from this warranty.

New Construction

PGTI products installed in new construction projects are excluded from this warranty.

Owner Responsibility

The life of your windows and doors increases with proper care and maintenance and require reasonable care and periodic cleaning. In salt-air environments increased care and maintenance is required. Visit www.PGTwindows.com or www. CGIwindows.com for additional care and maintenance information. The failure to follow recommended cleaning, care and maintenance requirements will void this limited warranty.

Registration Procedure

Activating your Crystal Care warranty is easy, please contact Weather Tite Windows by visiting www.weathertitewindows.com. Any claim for defect under this limited warranty must be submitted promptly after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. Be sure to register this Crystal Care Premium warranty within 30 days of installation.

PGTI products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGTI HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGTI MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.



Three Pillars of Success

Warranty -> Lifetime on product and the <u>Installation on vinyl and fiberglass products.</u>
(15 years on Aluminum). Everything is covered except the mesh of the screen. Includes, glass breakage, seals, argon failures, balancers, locks, tilt in sashes, rollers, etc are all included.

Natural Disaster Warranty - Covers the inflation cost (gap insurance) of the windows to cover initial investment.

Installers -> *All of our installers exclusively work for us. *Specialists* do not claim to be "jack of all trades."

PGT certified every year!

Licensed Drug Tested \$2million Liability

Bonded Background Checked \$Imillion workers comp

Insured Supply workers with all materials PGT Factory Trained

Materials -> *Highest quality materials* Bought in bulk for better margins. Provided to our installers for no cut corners.

Siroflex (Latex based for paint) Inside

Osi Quad/NovaLink/Seal Bond used on the outside - UV resistant. 5x stretch.

Handi-Seal Foam - Polyurethane insulation and sealant.

Aluminum for cap and coil along with vinyl trim where necessary

M1 Industrial sealant below all doors - Adheres to cement and creates water proof seal Composite Shims & Stainless Steel Tapcons provided to installers.

Self leveling concrete under doors to prevent leaks under door system.

- Professional measurement experts 1/16th inch custom sized
- 24/7 answering service with a human representative.
- Full time service crews and customer service dept. 24-48 hour response time.
- Ranked 25th in Remodeling 550 Best Replacement Contractors in America
- 9th rated Best Window and Door only Contractor in America
- · A+ Better Business Bureau. Over 800 positive reviews on Google! 4.6 star rating
- Direct to PGT Diamond Dealer with Crystal Care Warranty.
- Free post inspection courtesy visit for screw plugs, covering balancers and trim.
- 30+ years in business. Check us out on Google and BBB!
- Reader's Choice WINNER 2015-2022 for Best Window Replacement Sarasota-Venice
- Tampa Bay Times 2017-2022 Best of the Best winner for window replacement category